

# Things That Use A Lot Of Water At Home

## 2. Using too much Water

Water is not too expensive if we use it responsibly

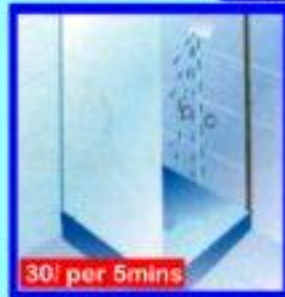
### Big water users



Washing Dishes



Washing Hands



Taking A Shower



Washing Dishes In Unblocked Sink.



Flushing Toilets



Leaking Taps



Washing A Car



Taking A Bath

### Water supplied to your house costs money



Pay your bill every month so that you don't end up with a huge bill (arrears).

REPORT ALL LEAKS ON ROADS AND ON VERGE  
TO THIS NUMBER: 60408 / 65573

Acknowledgements: Ethokwini Water Services

## Who pays for the leaks?



Leaks and repairs inside your property and after the meter must be fixed and paid for by the property owner. If you rent a house get the owner to fix the leak as soon as possible. Keep your account up to date and avoid water cuts for non-payment.



Engineering Department is responsible for leaks and repairs **OUTSIDE** your property and **BEFORE** the meter.

## 3. Not paying bills every month



Water is only free when it falls from the sky.



You can fix the leak yourself, or you can obtain the services of a qualified plumber or request the Engineering Department to fix the leak at a charge.

### Why do we have to pay for water?



I pay my water bills because I get supplied with clean water which comes to my house. I pay every month because I support my council in it's efforts to supply us with safe water.

### What do we mean by Water Rationing limits?



All individually metered houses (Eastern Suburbs) = 400 litres / day  
All individually metered houses (Western Suburbs) = 350 litres / day  
All residential flats with individual meters = 350 litres / day  
Cottages = 250 litres / day

# Water Saving made easy

## Help I have a huge bill. Why?

There are three possible reasons



Leaks



Using too much water.



Not Paying bills every month

## 1. Leaks

Step 1. Take a meter reading  
Step 2. Turn off taps and do not flush the toilet  
Step 3. Wait for ten minutes  
Step 4. Take a meter reading again

If the reading has changed then water has passed through your meter and you have a leak



Do a meter reading and check for leaks

### Below ground?



### Where is it? Tips for finding leaks

You need to fix the leaks as soon as possible so you don't waste water and accumulate a huge bill.

### Above ground?



For above ground leaks look for dripping taps or leaking toilets. For underground leaks look for wet patches or green grass.



Engineering Department, 5th Floor, Tower Block  
Leopold Takawira & Josiah Tongogara  
Bulawayo



Call Engineering Department on  
60408 / 65573 to fix a leak.

**Water is a limited resource. If everyone saves a little we can all save a lot!**